



Workplace Violence & Harassment Syllabus

Overview

This module provides a comprehensive understanding of workplace violence and harassment, focusing on prevention, identification, and response. Learners will explore various forms of violence and harassment that may occur in the workplace, including physical threats, bullying, and discriminatory behaviour. The course outlines legal definitions and responsibilities under workplace legislation and offers strategies for maintaining a safe and respectful work environment.

Learning Objectives

By the end of this module, learners will be able to:

1. Explain what workplace violence and harassment are.
2. Identify the different types of workplace violence and harassment.
3. Describe the measures that can be taken to prevent workplace violence.
4. List the responsibilities of the employer and the worker under workplace violence and harassment.

Module Outline

1. Overview
2. Definition of Workplace Violence
3. Types of Workplace Violence
4. Workplace Harassment
 - a. Sexual Harassment
 - b. Racial or Ethnic Harassment
 - c. Discriminatory Harassment
 - d. Non-Discriminatory Harassment and Bullying
 - e. Poisoned Working Environment
5. What is Not Harassment?
6. Prevention
7. Personal Safety
8. Violent Incident Procedure
9. Responsibilities

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