

ABOUT US

Meliora Consulting believes the transmission of infections is preventable. We deliver Infection Prevention and Control guidance and interventions that allow your staff to optimize the care provided to your patients resulting in increase patient safety and better health outcomes.

Meliora Consulting offers the services of licensed Infection Prevention and Control experts with experience in a variety of settings including large teaching hospitals, small community hospitals, long-term care homes, public health units, pre-hospital care settings, and in providing support to community care providers. Our experts are able to apply the principles of Infection Prevention and Control in any number of settings.

Meliora Consulting confers with an advisory group of infectious disease physicians..

CONSULTING

Circumstantial consulting is available as Meliora Consulting retains experts in the field, including licensed infection control practitioners as well as infectious disease physicians. We can pledge a reliable and professional solution to any Infection Control circumstance your facility may be facing.

Health and Safety advisors are available to create an appropriate program that is in compliance with the Occupational Health and Safety Act, and to help you achieve and maintain a safe workplace for both staff and clients.

Accreditation can be daunting. The Meliora Consulting team has experience in successfully preparing and completing the groundwork to undergo an Accreditation Canada audit. Meliora Consulting can assist your team to prepare for and achieve exemplary results.



Infection Prevention and Control Meliora Consulting

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OUTBREAK

In Canada, influenza and community-acquired pneumonia account for 60,000 hospitalizations and 8,000 deaths annually, and are the leading cause of death from infectious disease. (PIDAC, 2010).

The Ministry of Health and Long Term Care reported 602 respiratory outbreaks in Ontario Long Term Care Facilities in the 2007-2008 season. Not only is this a significant patient safety concern but also a strain on staff workloads and health care budgets.

Meliora Consulting provides **outbreak management plans** and easy to use **tools** to control an outbreak seamlessly. With our resources all staff will know the expectations and necessary actions to contain and remediate an outbreak efficiently.

Outbreak management packages include:

- Guidelines for early identification
- Staff, patient and surveillance line lists
- Guidelines for contacting Public Health
- Policies and procedures outlining roles of health care workers and support staff
- Signage templates
- Communication memos
- Patient education pamphlets
- Checklists for all meetings
- Nursing and housekeeping tasks lists
- Educational modules for staff

PREVENTION

Care workers are charged with many tasks; primary health care and infection prevention and control being just a few of the many responsibilities.

Meliora Consulting understands the taxing workload and has developed **tools** to train new staff clearly regarding infection control, to streamline consistent surveillance, to report principal indicators, and to set your group up for efficient success day to day.



We provide **tailored policies and procedures** specific to your facility that are developed according to the latest best practice guidelines. Excellent practice not only provides a safe environment for your residents, but can prevent the strain an outbreak presents to your staff and business.

In addition to routine prevention strategies, we also provide ready to use **audit tools** which enable your staff to track the effectiveness of infection prevention and control practices in your facility.

EDUCATION

Good staff education is one of the best means of preventing outbreaks. Meliora Consulting can provide onsite workshops, individualized digital learning modules and manuals.

Onsite training is available with Meliora Consulting instructors. This provides dynamic learning and immediate answers to the questions of your front line and support staff.

Digital learning modules are self-guided and interactive including quizzes and audio which leads the learner through the content easily. Modules can be individualized specifically for your facility or prepackaged on various topics. Computerized instruction allows staff members to view and complete as time permits. Quizzes can be filed to confirm the training each staff member completes.

Manuals based on best practice guidelines include:

- Long-Term Care Infection Control Manual
- Enteric Outbreak Manual
- Respiratory Outbreak Manual
- Environmental Services Guideline
- Occupational Health and Safety Manual
- Pandemic Plan

